

Limes Farm Community News

Edition 2 | July 2016

Welcome...

To the summer edition of your newsletter, the one stop shop for upcoming events, community news and other news items. We hope you have an enjoyable summer.

The annual Fun on the Green event took place on 11th June. The event saw over 250 people come along and enjoy a fun afternoon packed with activities such as face painting, tombolas, bouncy castles and lots more - including a visit from our local Pearly Kings and Queens.

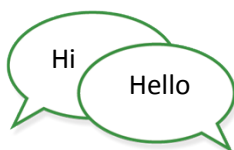
The Fun on the Green event has continued to build over the past three years and has become a firm community favourite, with thoughts and ideas already being voiced for next year's event.

Supporting the event were Epping Forest District Council, True Stars Children's Centre and St Winnifred's Church, with the event being coordinated by the Friends of the Limes Farm Infant School. The money raised from the event was donated to the school library to purchase new books.

Fun on the Green



Say hello... a community can be strengthened by the links that are established between the residents who live within that community. We all get caught up in our busy lives, when we are out and about we can be focused on what we have planned for that day. It can be surprising how many people live next door to one another, or a few doors away, and have never spoken to each other. It doesn't take a minute to say 'hello' to a neighbour as you pass.



Help us to build a friendly and strong community - take the plunge and say 'hello' to a neighbour the next time you are out and about.

Summer activities for children

Epping Forest District Council's summer activities programme for children is now available. It contains activities for children and young people inclusive of summer sports, family entertainment, multi sports days and more. Here is a taster of the activities on offer...



Football and Multi-sports camp – Colebrook Royals FC, Grange Farm Centre, Grange Farm Lane (off High Road), Chigwell, IG7 6DP.

Play in the Park – is all about playing games and having fun outdoors. Play Rangers bring along a range of equipment for children and young people to enjoy and will encourage everyone to take part. Activities include tennis, football, cricket, rounders and lots more.

Soccer Tots – coached football sessions teaching tots the ABC of football.

Disability Inclusion Project activities – a fun, social trampolining session for children and young people with disability or additional needs.

Yogini Tinies – learn yoga the Yogini Tinie way, through storytelling, music and creative play. This fun interactive workshop will help with posture, core strength and muscle tone.

Dance like a Dinosaur – make your own dinosaur mask and join the dancing fun with the Dance Together Dinosaurs as they reach for their dreams to be dancers.

For full details of dates, venues and how to register for activities, please visit our website: www.eppingforestdc.gov.uk/holiday-activities.



Disposal of rubbish

If you live in a flat please ensure that you use the communal bin stores provided to dispose of your domestic household rubbish. Make sure the rubbish is placed directly into the bins, not on the floor or outside the store.

Please do not throw bags of rubbish from the balcony in the hope that it will fall into a bin store bin, not only is this unsanitary, but it is also a serious health and safety risk as the rubbish could hit someone who may be using the bin store. We would also like to remind residents who live in houses that the communal bin stores are only to be used by residents who live in the flats.

If you have bulk items for disposal, such as a sofa or mattress, please contact us on 01992 564608 for a special collection to be arranged. The Council will investigate fly tipping and the incorrect disposal of waste which could result in legal action being taken against the offenders.

Please help us to keep your environment a safe and pleasant place to live.

Have you got an article for this newsletter? If so, we would like to hear from you. Please contact limesfarmoffice@eppingforestdc.gov.uk

Payment of rent

We would like to remind residents of their responsibility to pay their rent when it is due. Rent is due on a Monday, however, you may choose to pay your rent weekly, every two weeks, four weekly or monthly. But if you choose to pay your rent periodically (for example, every two weeks) you will need to pay your rent **in advance**, and not allow your rent account to fall into arrears on each occasion.



You can pay your rent at the Limes Centre Office (Monday to Friday 9:00am - 4:30pm) where we accept debit and credit card payments. If your rent account is in arrears we will contact you to discuss repayment of the arrears. If you wish to speak to us regarding repayment of your rent arrears, or any other matter regarding your rent please, contact your Housing Management Officer, Parminder Kaur, who is based at the Limes Centre EFDC Office and will be happy to assist you.

Parking and blocking access to garages

We are receiving an increasing amount of reports about vehicles parking inappropriately, for example parking on pavements, in addition to blocking access to garages. People are either blocked from entering their garage or are unable to drive out of their garage.

There is no allocated parking in front of garages. No one should be parking in these areas. When these matters are reported to us we will try to locate the owner of the vehicle.

However, if we are not able to locate the owner we will consider taking steps which could result in the vehicle being towed away.

Please ensure that you, members of your household, or your visitors do not park in a way that obstructs garages or in a manner which could prevent access. This is not only an issue to other residents but more importantly for the emergency services (Ambulance, Fire Service and Police).

Anti-social behaviour

Anti-social behaviour can have a big impact on a community. We will take action to stop people acting in an anti-social manner, and this action could ultimately be legal action leading to eviction. We would like to remind residents that they are responsible for the behaviour of members of their household and their visitors. If a member of your household is perpetrating anti-social behaviour we will take action against **you**.

We have recently had a spate of acts of vandalism involving broken windows in the internal communal areas of the flats, and damage to fencing. This behaviour is not only downgrading the appearance of Limes Farm, but is also having a detrimental effect on the lives of the people who live here. If you have any information about who is perpetrating these acts, or any other acts, of anti-social behaviour, please contact us. Any information we receive will be treated as confidential. Please help us to identify these people and remove them from our environment.

How are we doing?

We pride ourselves on being the best that we can be and continue to strive to provide excellence of service.

We put our customers at the heart of everything we do, providing services that are tailored to the different needs of our communities. In order to help us to continue to develop our services we would like to hear from you.

We currently hold a monthly prize draw for completed customer surveys. The questionnaires are in the reception area of the Limes Centre EFDC Office, please drop in and see us and pick up a form.

Additional services provided at the Limes Centre EFDC Office

We recognise that it is not always convenient for residents to travel to obtain services, so we have organised a number of additional services which are carried out by visiting Officers to the Limes Centre Office to assist residents locally:

Wednesdays 9:00am to 4:30pm - Council Tax queries

9:00am to 4:30pm - Housing Benefit queries

9:00am to 2:30pm – Citizens Advice Bureau

Thursdays 1:30pm to 4:30pm – Community Safety Investigator (tackles anti-social behaviour, hate crime and community safety issues).

1:30pm to 4:30pm - Environment and Neighbourhoods Officer (investigates a wide range of public health nuisances and environmental crime issues, such as noise nuisance, littering and dog fouling).

If you wish to speak to any of these Officers, please pop in and see us at:

The Limes Centre EFDC Office, Limes Avenue, Chigwell, IG7 5LP

Opening hours: Monday to Friday 9:00am - 4:30pm

www.eppingforestdc.gov.uk/thelimescentre

If you would like this newsletter in an alternative format please contact us at housinginfo@eppingforestdc.gov.uk